

Additional Services Overview: Wall Hanging, Furniture Assembly, and Fitness Equipment Assembly

In this section, we'll cover three additional services that AMZ Tech offers: wall hanging, furniture assembly, and fitness equipment assembly. For each service, there are specific details we need to gather from clients to ensure smooth scheduling, accurate pricing, and the right setup on the day of service. Here's a breakdown of what you should discuss with clients and the steps to follow.

1. Wall Hanging Services

Our wall hanging service is ideal for clients who want to securely mount decorative or functional items on their walls. These items can include mirrors, paintings, picture frames, clocks, and art pieces.

Details to Gather:

- **Number of Items:** Always ask for the total number of items the client wants to hang, as this affects the setup and estimated time.
- **Pictures or Links:** A photo or online link of each item is essential. This helps us understand the dimensions and type of items and allows the technician to prepare the appropriate tools.
- **Mounting Hardware:** Confirm whether each item has hooks or brackets on the back. This detail is crucial to ensure each item can be mounted safely and securely.
- **Desired Height:** Ask clients for their preferred mounting height for each item. This ensures we meet their specific placement preferences.
- **Weight of Each Item:** Knowing the weight helps us determine if one technician can handle the job or if two are needed.

Key Notes:

- **Technician Verification:** Once you have gathered these details, share the item images or links with the technician to confirm the job's feasibility.
- **Pricing Options:** Wall hanging services are offered at an hourly rate or a flat rate (explained further below).

2. Furniture Assembly

We also provide furniture assembly services, which cover the setup of a wide range of home furnishings such as beds, shelves, cabinets, desks, chairs etc.

Details to Gather:

- **Picture or Link of the Item:** Request a photo or link to the specific item the client wants assembled. This ensures that the technician is aware of the item's complexity and can prepare accordingly.

Key Notes:

- **Technician Confirmation:** As with wall hanging, send the item images or links to the technician for confirmation before finalizing the booking.
- **Pricing Options:** Furniture assembly services are also available at an hourly rate or a flat rate.

3. Fitness Equipment Assembly

Our fitness equipment assembly service is available for clients needing setup assistance with gym equipment, such as treadmills, stationary bikes, or weight benches.

Details to Gather:

- **Picture or Link of the Equipment:** As with other services, a photo or online link of the equipment is required. This allows the technician to understand the equipment type and complexity.

Key Notes:

- **Technician Confirmation:** Share the equipment images or links with the technician to verify the job can be handled properly.
- **Pricing Options:** Fitness equipment assembly is also priced at an hourly rate or a flat rate.

Pricing Structure

For wall hanging, furniture assembly, and fitness equipment assembly services, we offer two pricing options:

1. Hourly Rate:

- \$89 per hour = for one technician
- \$178 per hour for two technicians
- **Minimum Charge:** We have a minimum service duration of 2 hours. If the job takes less than 2 hours, inform clients that the minimum charge will still apply. This ensures transparency about costs upfront.

2. Flat Rate:

- Clients can also opt for a flat rate, which may be preferable for more extensive or complex jobs.
- To determine the flat rate, you'll need to send the item pictures or links to the technician, who will provide an accurate quote.
- After gaining experience, you'll learn to provide estimates on flat rates directly to clients in certain cases.

Important Notes for these 3 Services

- **Technician Approval:** Always send item images or links to the technician for their confirmation. This is essential to ensure the technician is fully prepared and confirms the job is manageable.
- **Client Communication:** Be clear with clients about the minimum hourly charge if they select an hourly rate.
- **Professional Boundaries:** Our services do not include any work that involves cutting or modifying drywall. We also don't offer setup services beyond ensuring assembled items or mounted items are secure and functional.

With these guidelines, you're now well-equipped to handle client inquiries for these additional services. For each service, remember to follow up on details, confirm with the technician, and communicate pricing clearly to clients.